

GAS ENGINES CUSTOMER SERVICE



We don't compromise on quality — you can rely on us. Our investments in technology, excellent service, and an experienced, dedicated team make us a partner that sets standards. Our service technicians around the world work with a common goal — not just to meet your expectations, but to exceed them.



PowerUP

Maintenance and Servicing

Our highly qualified and thoroughly trained service technicians are experts equipped with state-of-the-art tools to perform maintenance and repair work efficiently and to the highest quality standards. We offer our customers on-site maintenance, overhauls in the workshop, troubleshooting, and training. Our customers are our focus — your engines are our companions. Maintenance is a crucial factor in maintaining the performance of your gas engine and extending its service life. As a reliable partner, we offer you customized maintenance solutions that help increase the reliability and availability of your gas engines. In cooperation with our global partner network, we offer you on-site maintenance solutions.



Competence center

- On-site customer service
- Special measurements (e.g. efficiency measurement)



Customized trainings

- Operator training
- Engine control system training
- Maintenance training



Minor & Major overhauls

- Depending on condition
- On site
- In the workshop



Optimized maintenance

- Optimization of existing maintenance plans
- Special maintenance plans for PowerUP products



Plant optimization

- Analysis & customized solutions
- Conversion to other types of gas

PowerUP

Engine overhaul on site and in our workshop



When a technical problem affects your gas engine, it is important to respond quickly with a competent and highly qualified team in order to minimize engine downtime. Our team of service technicians is available around the clock to provide you with spare parts and on-site repairs. We carry out repairs and damage repairs quickly and efficiently, even under difficult conditions.

If a repair is too complex to be carried out on site, we have a fully equipped workshop at our headquarters in Austria. Here, we carry out overhauls using diagnostic software and the necessary High-Tech-Tools, all operated by highly qualified in-house service technicians.

VISIT OUR
Webshop



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About us

The global collaboration of our team enables us to bring our holistic solution portfolio to life for the benefit of our customers and partners. With our customized service offerings, our customers benefit from higher availability, performance, and efficiency.

Driven by efficiency